

# **CONCIERGE MEMBERSHIP & INSURANCE EXPLANATION**

AzureWave Medical Services, LLC

Dr. Cynthia Ham, MD

## **What Concierge Membership Means**

Concierge membership provides enhanced access, longer appointments, comprehensive care coordination, and personalized medical planning. It does not replace health insurance. Membership includes up to twelve (12) office visits per membership year.

## **Visits Beyond Twelve (12) Per Year**

If a patient exceeds twelve (12) visits during a membership year, additional visits will be handled as follows:

If the practice participates with the patient's insurance plan, additional visits will be billed to insurance in accordance with the patient's plan benefits. The patient remains responsible for deductibles, copayments, and coinsurance.

If the practice does not participate with the patient's insurance plan, or if the patient does not carry insurance, additional visits will be billed at \$250 per visit.

## **If AzureWave Accepts Your Insurance**

Covered services will be billed to your insurance plan. The membership fee covers enhanced access and non-covered services only. Laboratory testing, imaging, hospital services, specialist services, and medications are billed separately.

## **If AzureWave Does Not Accept Your Insurance**

You may still enroll in concierge membership. Office visits beyond the included twelve (12) will be billed at \$250 per visit. Laboratory testing, imaging, hospital services, and specialist services are billed separately at self-pay rates.

## **Medicare Advantage Patients**

If AzureWave does not participate with your Medicare Advantage plan, you must maintain your assigned Medicare Advantage Primary Care Physician. AzureWave does not replace your plan-assigned PCP. Referrals, authorizations, laboratory

orders, imaging, and specialist coordination must be processed through your assigned PCP as required by your plan. AzureWave may assist with coordination but cannot override insurance requirements.

### **If You Do Not Have Insurance**

The annual concierge membership fee does not replace major medical coverage. Additional visits beyond twelve (12) are \$250 per visit. Laboratory testing, imaging, hospital services, medications, and specialist services are billed separately.

### **If Membership Expires**

If membership expires due to non-payment, concierge benefits terminate immediately. Continued enrollment is subject to availability. Insurance-only status is not guaranteed.

Printed Name:

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Date of Birth: \_\_\_\_\_

Signature:

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Date: \_\_\_\_\_